05-06



## OFFICE OF THE COUNTY EXECUTIVE ALL-EMPLOYEES MEMORANDUM

DATE:

March 16, 2006

## MENTAL HEALTH AND SUBSTANCE ABUSE BENEFIT UPDATE FOR THE EMPLOYEE MEDICAL HEALTH PLAN OF SUFFOLK COUNTY

Effective April 1, 2006, your mental health and substance abuse benefits under the Employee Medical Health Plan of Suffolk County (EMHP) will be administered by ValueOptions. This change from Magellan Behavioral Health to ValueOptions does not change your mental health/substance abuse benefits.

ValueOptions is a national healthcare company with over 30 years experience in administering behavioral healthcare services and currently has over 50,000 national network providers. However, some mental health care providers treating EMHP members may not currently participate with ValueOptions. In an effort to minimize disruption, we have identified those providers and asked ValueOptions to contact them to invite them to join the network. If your provider is not currently in the ValueOptions network and is interested in joining, the provider must contact ValueOptions directly at 800-397-1630, Monday – Friday, 8:30 a.m. – 5 p.m. EST. You can contact your mental health provider directly to ascertain if they are in the ValueOptions network.

You should continue to call Magellan Behavioral Health at the toll-free number on the back of your card, 1-800-939-7515, to authorize treatment through March 31, 2006. Beginning April 1, 2006, you can reach ValueOptions at the same toll-free number to obtain authorization for treatment

Mental health and substance abuse claims incurred on or after April 1, 2006 will be submitted to ValueOptions instead of Magellan Behavioral Health, and payments will continue to be made in accordance with the existing rules and regulations of the EMHP.

Members should continue to use their current EMHP Identification Card when receiving mental health and substance abuse benefits under the EMHP.

Additional information will be communicated in the near future.

<u>Distribution</u>
One copy per employee

JÉFFREY W. SZABO

**Deputy County Executive & Chief of Staff** 

1/2 w. 3.h